

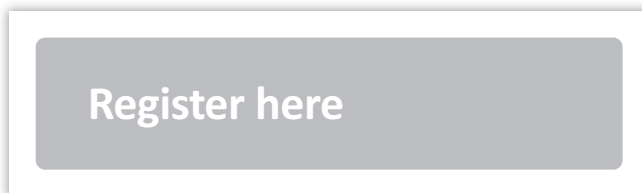
Encryption key service

In Kamstrup's encryption key service, customers can download encryption keys for Kamstrup meters and concentrators.

Read here how you gain access to your encryption keys.

Create your personal login for “My Kamstrup”

- Go to kamstrup.com
- Select “My Kamstrup” in the upper right corner, and click the “Register here” button.



- Enter your email address in the field, and click the “Send” button.

New user?

Please enter your email address here and click “Send” to create a new user account. An activation link will be sent to the email address. Follow the link in the email to activate the account.

Email

Activate your personal login for “My Kamstrup”

- Click the activation link in the forwarded email.
- Enter your name, and select a personal password.
- Click the “Complete registration” button.

Complete registration

Enter your name (optional) and choose a password to complete your registration.

Name (Optional)

Password

Repeat password

Complete registration

Password policy

The password must c
must not contain yo

The password must c

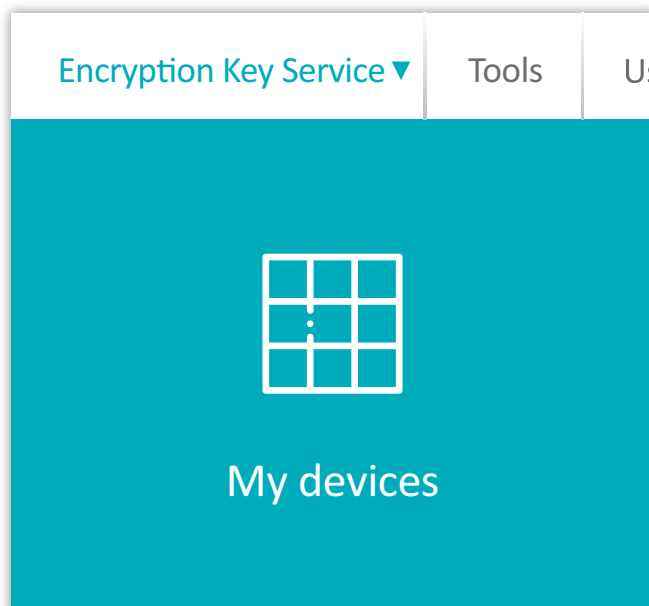
- Lowercase
- Uppercase
- Numbers
- Special charact

Request Kamstrup for access to your meters

- Contact Kamstrup by email mykamstrup@kamstrup.com
- State the email address which you used as your personal login for “My Kamstrup” as well as customer name and/or customer number.
- You will receive a confirmation from Kamstrup via email when you have access to your meters - this typically takes 2-3 working days.

Get encryption keys

- Go to kamstrup.com, and select "My Kamstrup".
- Log in with your personal login and password.
- Go to "My devices".



Get encryption keys for your meters

- Select the meter(s) for which you want to get encryption keys, and click the "Download file" button.
- Enter a password to protect the contents of the file, and click the "Download" button.
- The downloaded file is now available in your Download folder on your pc.

The screenshot shows a web interface for managing devices. At the top, there are navigation tabs: "Encryption Key Service" (selected), "Tools", and "UtiliDriver". Below the tabs is a teal header with the text "My devices" and "Number of devices in your search: 106". Underneath, it says "Selected: 2". There are three buttons: "+ Register device", "Remove device", and "Download file". Below the buttons is a table with columns for selection, ORDER #, SERIAL #, and TYPE. The table contains three rows, with the first and third rows selected (checked).

<input type="checkbox"/>	ORDER #	SERIAL #	TYPE
<input checked="" type="checkbox"/>	N/A	63001468	MULTICAL 21
<input type="checkbox"/>	N/A	63001633	MULTICAL 21
<input checked="" type="checkbox"/>	N/A	63001634	MULTICAL 21

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