

General terms and conditions of sale and delivery

of Kamstrup Water Metering L.L.C.

- 1.0** Definitions. As used herein: (a) Seller. Seller shall refer to Kamstrup Water Metering L.L.C. and shall include its agents, subsidiaries, parent company, and any affiliated entity of Seller. (b) Buyer. Buyer shall refer to the purchaser of goods sold by Seller as set forth in the particular Sales Order, and shall include all agents, subsidiaries, parent company, and any affiliated entity of Buyer. (c) Sales Order. Sales Order shall refer to the purchase order acceptance, order confirmation or invoice issued by Seller reflecting the sale of the Products to Buyer. (d) Products. Products shall refer to the products, and related services if any, sold by Seller to Buyer as identified in the Sales Order.
- 2.0** Application. These terms and conditions shall apply to and shall govern all Sales Orders, agreements or other documents which memorialize an agreement to purchase Products from Seller, regardless of whether such Sales Order or other document references these terms and conditions. All shipments, services, sales and quotations between Seller and Buyer are subject to these terms and conditions.
- 3.0** Acceptance. No order by Buyer shall be effective until confirmed by Seller. No effect shall be given to any terms proposed in Buyer's purchase order, proposal, sales note, acknowledgment or other document which add to, vary from, or conflict with the Sales Order or with these terms and conditions. Any such proposed terms shall be void. Except as set forth herein, the Sales Order and these terms and conditions constitute the entire agreement between Buyer and Seller with respect to the subject matter of a Sales Order. Buyer shall be deemed to have accepted and acknowledged the Sales Order and these terms and conditions unless Buyer notifies Seller in writing of its rejection of the Sales Order and/or these terms and conditions within three (3) working days of Buyer's receipt of the Sales Order.
- 4.0** Termination. Seller may terminate any Sales Order or any part thereof without liability at any time by written notice. If Seller terminates any part of a Sales Order, then Buyer shall be relieved of any obligation with regard to the terminated portion of the Sales Order. Any sums paid by Buyer pursuant to a Sales Order or any portion of a Sales Order that has been terminated shall be refunded by Seller.
- 5.0** Price. Unless another currency is specified on the Sales Order, all monetary amounts are deemed to be expressed in US\$. Unless otherwise specifically set forth in the Sales Order, the price specified in the Sales Order shall not include any packaging, shipping or transportation costs or charges for any international or domestic freight, import duties or storage. A handling fee in the amount of \$30.00 shall be added to all Sales Orders for less than \$150.00. Unless otherwise specified in the Sales Order, the price does not include any services related to the Products, including installation, travel, consultation, evaluation, or service. Buyer may return the packaging materials to Seller, at Buyer's own expense, and shall be credited the cost of the returned packaging if such materials are received by Seller in undamaged condition.
- 6.0** Payment. Buyer shall pay for Products in accordance with the terms set forth in the Sales Order, or as otherwise set forth in a subsequent writing executed by both Buyer and Seller. If no such terms are set forth, Seller shall issue an invoice to Buyer via email or mail to the address of Buyer set forth in the Sales Order. All invoices are payable no later than thirty (30) days after receipt by Buyer. Payment shall not be contingent upon any payment to the Buyer from any third party. Seller may, in its discretion, require pre-payment from Buyer, or may require such credit terms as it deems appropriate. Seller may change any credit terms, at any time, in its discretion. If Buyer has a delinquent account with Seller, then any subsequent purchasing orders will not be processed until Buyer's account balance becomes current. Buyer may not set off any sums owed to Seller for any reason.
- 7.0** Taxes. Buyer shall pay, in addition to any invoiced amounts, all taxes, if applicable, upon the production, sale, shipment, or use of the Products, including, without limitation, all federal, state, or local property, license, privilege, sales, use, excise or gross receipts taxes or other like taxes and tariffs. In the event that

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Seller is required to pay any such taxes, Buyer shall reimburse Seller on demand for such payments and any penalties or fees related thereto.

8.0 Product Descriptions, Modifications, Improvements. All representations or references on Seller's website, in sales brochures, technical data sheets and offers as to size, weight, technical specifications, price and other details of the Products are approximate and shall not be binding on Seller unless expressly incorporated in a Sales Order. Such references are not to be deemed warranties. Seller reserves the right, at any time, to alter, change, or modify the Products without notification to Buyer, provided that the alteration, change, or modification does not adversely affect the price, quality or substantial function of the Products.

9.0 Risk of Loss. All risk of loss during shipment of the Products shall be in accordance with INCOTERMS [2010] as referenced in the Sales Order. If no such INCOTERM is referenced, all shipments shall be shipped ex works Seller's facility, Atlanta, Georgia. In such an event, Seller's responsibility with regard to the Products shall end when Seller makes the Products available for pickup at its facility as noted in the Sales Order or otherwise in writing. Buyer shall assume the sole responsibility for the transportation and importation of the Products.

10.0 Delivery

10.1. Shipment; Installments. All dates of delivery set forth in a Sales Order are approximate and nonbinding. Seller will use commercially reasonable efforts to ship the Products on or before the estimated supply date set forth in the Sales Order.

10.2. Shipment; Delays. Buyer acknowledges and agrees that lead time will vary according to availability of supply, transportation delays, manufacturing problems and other conditions, and that, consequently, all delivery dates communicated by Seller are estimates. Delay in delivery of any shipment of Products shall not relieve Buyer of its obligations to accept that shipment or any other shipment. Under no circumstances shall Seller, because of late delivery or non-delivery, be liable to Buyer, its agents or any other persons for any special or consequential damages, whether based upon lost goodwill, lost profits, work stoppage, impairment of or breach of contract, negligence or other alleged causes of losses to Buyer.

10.3. Unless otherwise set forth in the Sales Order, delivery shall be deemed made when Seller makes the Products available for pickup at its facility as noted in the Sales Order or otherwise in writing.

10.4. Seller reserves the right to deliver in installments. All such installments shall be separately invoiced and paid when due, without regard to subsequent deliveries. Delay in delivery of any installment shall not relieve Buyer of its obligation to accept remaining deliveries.

10.5. Carrier and Routing. Unless otherwise agreed to in a writing executed by Buyer and Seller, Buyer shall select the carrier(s) and routing of each shipment from Seller's facility to its destination. Seller shall assume no responsibility for selection of carriers or other entities involved in the transportation and delivery of the Products, even in the event that Seller is retained or otherwise assumes the responsibility for the transportation of the Products. Buyer assumes all responsibility for payment of freight charges to all carriers used to transport the Products and all other costs associated therewith, regardless of whether the freight charges and other costs are reflected in the Sales Order.

11.0 Claims. Buyer shall inspect the Products immediately upon receipt and shall, within three (3) business days from the date of delivery, give written notice of any claim that the Products do not conform to their description as set forth in the Sales Order covering the Products or that the Products are damaged. Notations regarding such a claim shall be made on the applicable bill of lading, air waybill or delivery receipt. If Buyer does not provide such notice within the three (3) day period, the Products shall be deemed accepted by Buyer. Buyer expressly waives any rights it may have to reject or revoke acceptance of the Products after such three (3) day period. In no event, however, shall Seller be responsible for any damage or loss to Products resulting from the transportation, importation or storage of the Products.

12.0 Limited Warranty

12.1. General. Seller warrants that the Products shall be free from defects in Materials and Workmanship for a period of two (2) years from the date of delivery (the "Warranty Period").

12.2. Special Limited Warranty Terms For flowIQ® 2100 Series, flowIQ® 2250 Series, flowIQ® 3101 Series Cold Water Meters and flowIQ® 3250 Series Cold Water Meters. Notwithstanding Section 12.1, with regard to flowIQ® 2100 Series, flowIQ® 2250 Series, flowIQ® 3101 and flowIQ® 3250 Series Cold Water Meters and USB Meter Readers which are delivered to Buyer directly from Seller, the following warranty terms shall apply:

Accuracy

Seller warrants that the flowIQ® 2100 Water Meters, flowIQ® 2250 Water Meters, flowIQ® 3101 Water Meters

and flowIQ® 3250 Water Meters will perform to the accuracy as defined in AWWA C708-11 (section 4.2.8) and to AWWA M6 manual (chapter 5, Testing new meters and table 5-3 defining test rates in accordance with AWWA C708) for a for a period of twenty (20) years from date of delivery to Buyer. Seller shall, at its sole discretion, repair or replace any defective meters at no cost for year one (1) through year ten (10) following the date of delivery or refund the purchase price for the defective meters. For year eleven (11) through year twenty (20) following the date of delivery, Seller shall, at its sole discretion, repair or replace any defective meters at a cost based on the prices set out in the price list valid at the time of return of the product and reduced by a percentage according to the following schedule:

Year	Replacement Price	Year	Replacement Price
1 – 10	no cost	16	50%
11	20%	17	60%
12	25%	18	70%
13	30%	19	80%
14	35%	20	90%
15	40%		

The limited warranty is conditional on the meters having been used only for clean drinking water as defined in the Safe Drinking Water Act (SDWA), United States Environmental Protection Agency (EPA) for normal meter operation and on the meters having been installed in accordance with the product documentation supplied with the product by Seller and provided on its website.

Any meter accuracy claims shall be subject to verification - initiated by Seller - through testing by a NIST Traceable laboratories or ISO 17025 accredited laboratories.

Battery Life

Based on operation of the meters with either communication via the three wire encoded output OR with communication via the embedded radio, the warranty on the system battery in the flowIQ® Water Meters shall be for a period of twenty (20) years. Seller shall, at its sole discretion, (i) replace any defective batteries or any meters that contain defective batteries at no cost for year one (1) through year ten (10) following the date of delivery or (ii) refund the purchase price for the defective batteries or the meters that contain defective batteries. For year eleven (11) through year twenty (20) following the date of delivery, Seller shall, at its

sole discretion, replace any defective batteries or any meters that contain defective batteries at a cost based on the prices set out in the price list valid at the time of return of the product and reduced by a percentage according to the following schedule:

Year	Replacement Price	Year	Replacement price
1 – 10	no cost	16	50%
11	20%	17	60%
12	25%	18	70%
13	30%	19	80%
14	35%	20	90%
15	40%		

The Special Limited Warranty Terms related to Battery Life for flowIQ® 2250 Series and flowIQ® 3250 Series Cold Water Meters is void if the flowIQ® 2250 Series and flowIQ® 3250 Series Cold Water Meters at any time has been configured into priority mode.

The limited warranty is conditional on the meters having been used only for clean drinking water as defined in the Safe Drinking Water Act (SDWA), United States Environmental Protection Agency (EPA) for normal meter operation and on the meters having been installed in accordance with the product documentation supplied with the product by Seller and provided on its website.

- 12.3. Product Return. IF, WITHIN THE APPLICABLE WARRANTY PERIOD, (I) BUYER DISCOVERS ANY DEFECTS IN MATERIALS OR WORKMANSHIP AND (II) NOTIFIES SELLER IN WRITING OF SUCH DEFECTS, AND (III) RETURNS THE DEFECTIVE PRODUCTS TO SELLER, SELLER SHALL, AT SELLER'S SOLE DISCRETION, REPAIR OR REPLACE THE DEFECTIVE PRODUCTS, OR REFUND THE PURCHASE PRICE FOR THE DEFECTIVE PRODUCTS. THIS WARRANTY SHALL NOT APPLY TO ANY OF THE FOLLOWING: (A) PRODUCTS THAT HAVE BEEN ALTERED; (B) PRODUCTS THAT HAVE BEEN DAMAGED BY NEGLIGENCE OR ACCIDENT OR BY OTHER CIRCUMSTANCES BEYOND THE REASONABLE CONTROL OF SELLER; OR (C) PRODUCTS THAT HAVE BEEN IMPROPERLY USED OR MAINTAINED BY BUYER, OR THAT HAVE BEEN SUBJECTED TO ABNORMAL CONDITIONS OF USE OR MAINTENANCE NOT IN CONFORMITY WITH ACCEPTED INDUSTRIAL PRACTICES OR ANY INSTRUCTIONS, MANUALS OR OTHER DOCUMENTATION PROVIDED BY SELLER. NO WARRANTY CLAIMS WILL BE PROCESSED IF RECEIVED AFTER THE WARRANTY PERIOD. REJECTED PRODUCTS MAY BE RETURNED ONLY WITH SELLER'S PRIOR EXPRESS WRITTEN CONSENT AND AT BUYER'S COST AND RISK. IF PRODUCTS ARE RETURNED WITHOUT SELLER'S PRIOR CONSENT, SELLER MAY REFUSE TO ACCEPT THE RE-

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TURNED PRODUCTS AND MAY RETURN THEM TO SELLER AT BUYER'S COST AND EXPENSE.

12.4. Set-Off. IN NO CASE WHATSOEVER, INCLUDING JUSTIFIED WARRANTY CLAIMS, IS THE BUYER ENTITLED TO RETAIN ANY MONIES OWED TO SELLER, EXCEPT UPON THE WRITTEN CONSENT OF SELLER. FURTHER, THE WARRANTIES PROVIDED FOR HEREIN SHALL NOT APPLY IN THE EVENT BUYER HAS FAILED TO REMIT PAYMENT IN FULL FOR SUCH PRODUCTS.

12.5. WARRANTY DISCLAIMER. THE FOREGOING LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE, OR NON-INFRINGEMENT, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED.

13.0 Limitation of Liability

13.1. NOTWITHSTANDING ANY OTHER PROVISION OF THESE TERMS AND CONDITIONS, THE LIABILITY OF SELLER, WHETHER BASED IN TORT, BREACH OF CONTRACT, BREACH OF WARRANTY, OR OTHERWISE, SHALL NOT EXCEED THE PRICE OF THE PRODUCTS IN QUESTION OR WITH RESPECT TO WHICH SUCH BREACH, DEFAULT, OR NEGLIGENCE IS CLAIMED. BUYER ACKNOWLEDGES THAT THE REMEDIES PROVIDED HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER REMEDIES. IN NO EVENT SHALL SELLER BE LIABLE TO BUYER OR ANY THIRD PARTY, IN CONTRACT, TORT OR OTHERWISE, FOR ANY LOSS OF PROFITS OR BUSINESS, LOSS OF USE OR DATA, OR FOR ANY SPECIAL, INCIDENTAL, INDIRECT, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES RELATING TO THE PRODUCTS, EVEN IF SELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOTWITHSTANDING THE FOREGOING, IN THE EVENT THAT ANY CLAIM IS BROUGHT AGAINST SELLER FOR PRODUCT LIABILITY, SELLER'S LIABILITY SHALL BE LIMITED TO A MAXIMUM OF AVAILABLE INSURANCE COVERAGE AVAILABLE FOR SUCH DAMAGE, IF ANY. ANY AMOUNT IN EXCESS THEREOF SHALL BE BORNE BY THE BUYER. SELLER SHALL NOT BE LIABLE FOR ANY DEFECT THAT WAS CAUSED BY THE PRODUCTS HAVING BEEN INTEGRATED INTO PRODUCTS OF BUYER OR THOSE OF ITS CUSTOMERS. SELLER SHALL NOT BE LIABLE IN THE EVENT THE PRODUCTS SUPPLIED WERE IMPROPERLY USED, TREATED, HANDLED, STORED OR SUPPLIED BASED ON BUYER'S INSTRUCTIONS (INCLUDING, WITHOUT LIMITATION, DESIGN DETAILS, SPECIFICATIONS, PLANS, TEMPLATES OR STORAGE AND TRANSPORT RULES).

13.2. SELLER SHALL HAVE NO LIABILITY TO BUYER IF ANY PATENT INFRINGEMENT OR CLAIM THEREOF IS BASED UPON THE USE OF THE PRODUCTS DELIVERED HEREUNDER IN CONNECTION WITH A PROCESS OR IN COMBI-

NATION WITH EQUIPMENT, DEVICES, OR SOFTWARE NOT SUPPLIED OR APPROVED IN WRITING BY SELLER, OR USED IN A MANNER FOR WHICH THE PRODUCTS WERE NOT DESIGNED.

14.0 Indemnity. Buyer agrees to defend, indemnify and hold Seller, its officers, directors and employees, harmless from and against losses, damages, expenses, actions, attorney fees, liabilities, penalties, fines, duties as well as for any claims for injury, illness, or death of persons and damage to property arising out of, or in connection with: i) the Products after their delivery; ii) any action or inaction taken by Buyer, its employees, agents or independent contractors, with regard to the services provided with regard to the Products comprising the Sales Order; iii) arising out of or resulting from any violation by Buyer, its employees, agents, or independent contractors, of any applicable law, regulation or other mandate by a competent authority; or iv) the infringement or violation of any third party intellectual property rights which may be suffered by Seller due to the act or omission of Buyer, its employees, agents, or independent contractors.

15.0 Intellectual Property

15.1. Buyer acknowledges Seller's exclusive right, title, and interest in trademarks, logos and other markings of Seller relating to the Products, as well as in any and all manuals or documents provided by Seller relating to the Products (collectively, "Seller's Marks"), and will not at any time do or cause to be done any act or thing contesting or in any way impairing or tending to impair this right, title, and interest.

15.2. Buyer acknowledges that Seller claims and reserves all rights and benefits afforded under federal and international intellectual property laws in all Intellectual Property relating to the Products. "Intellectual Property" means all intellectual property and/or proprietary rights, including without limitation all rights of invention and authorship, in inventions, patents, patent applications, and know how, for any Product, process, method, machine, manufacture, design, composition of matter, or any new or useful improvement thereof, as well as all copyrights, trademark, trade dress and service mark rights and all rights in trade secrets, computer software, data and databases, and mask works.

15.3. Buyer is not authorized to make any changes, additions, improvements, alterations, or modifications of any sort to the Products. Whether authorized or unauthorized, any changes, additions, improvements, alterations, or modifications of any sort to the Products

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made by Buyer shall inure to the benefit of Seller, and Seller shall have full right, title, and interest in them.

- 15.4. The rights and obligations set forth in this Section shall survive the termination of these terms and conditions.

- 16.0** Security Interest. Buyer hereby grants a security interest in the Collateral to the Seller to secure the payment and performance of the Obligations listed below. The Collateral shall consist of all now owned and hereafter acquired and wherever located Products, as defined in Article 9 of the Uniform Commercial Code as enacted in Georgia, which are Products acquired by the Buyer from Seller, and, all proceeds (cash and non-cash) and products of the foregoing. The Obligations shall consist of: (i) all of Buyer's present and future indebtedness and obligations to Seller; (ii) all amounts owed under any modifications, additional advances, renewals, extensions or substitutions of any of the foregoing obligations; (iii) all costs associated with Seller's exercise of its rights hereunder; and (iv) any of the foregoing that may arise after the filing of a petition by or against Buyer under the Bankruptcy Code, even if the obligations do not accrue because of the automatic stay under Bankruptcy Code § 362 or otherwise. Any capitalized term used in this Section 16, and not otherwise defined in these Terms, shall have the meaning given to it in Article 9 of the Georgia Uniform Commercial Code. Buyer agrees to execute and deliver to Seller any and all documents necessary to perfect Seller's security interest, including all financing statements.

- 17.0** Cancellation for Default. Seller reserves the right to cancel all or any part of any Sales Order, without liability to Seller, if Buyer fails to perform under any applicable provision of these terms and conditions or of any applicable Sales Order and the failure is not cured within ten (10) days after delivery of written notice to Buyer by Seller. In the event of cancellation, Seller may exercise all rights and remedies available to it hereunder and under law.

- 18.0** Remedies. Seller's remedies shall be cumulative and shall include any remedies allowed by law. Seller's waiver of any breach by Buyer shall not constitute a waiver of any other breach of the same or any other provision. Acceptance of any payments shall not waive any breach. In any dispute involving moneys owed to Seller, Seller shall be entitled to all costs of collection, including reasonable attorney's fees and interest at 15% per annum or the highest rate allowed by law, whichever is greater, unless Seller agrees to a lower amount. The confiscation or detention of a shipment by any governmental authority shall not affect or diminish

the liability of the Buyer to the Seller to pay all charges or other money due promptly on demand.

- 19.0** Insolvency. Seller shall have the right to cancel any outstanding Sales Order or any part thereof, without any liability whatsoever in the event of (i) insolvency, or anticipated insolvency, of Buyer, (ii) commencement of any proceedings, voluntary or involuntary, in bankruptcy or insolvency by or against Buyer; or (iii) the appointment of an assignee for the benefit of creditors of Buyer or a receiver or trustee for Buyer.

- 20.0** Arbitration. Any controversy or claim arising out of or relating to these terms and conditions, or the breach thereof, shall be settled by arbitration administered by the American Arbitration Association under its Commercial Arbitration Rules, and judgment on the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof.

- 21.0** Force Majeure. Seller shall not be liable for any delay in performance of its obligations and responsibilities under a Sales Order due to causes beyond its control, and without its fault or negligence, such as but not limited to war, embargo, national emergency, insurrection or riot, acts of the public enemy, fire, flood or other natural disaster, provided that said party has taken reasonable measures to notify the other promptly in writing, of delay.

- 22.0** Governing Law. These terms and conditions shall be governed by and interpreted in accordance with the laws of the State of New York, U.S.A., exclusive of the U.N. Convention on the International Sale of Goods.

- 23.0** Severability. If any provision of a Sales Order, including these terms and conditions, shall be judged by a court of competent jurisdiction to be invalid, illegal or unenforceable in any respect, such adjudication shall not affect or modify any other provision of the Sales Order, or these terms and conditions and the effect thereof shall be confined to the provision as to which such adjudication is made.

- 24.0** Notice. Any notice or other communication required or permitted by these terms and conditions must be given in writing and must be delivered by personal delivery (including personal delivery by overnight courier such as Federal Express, DHL, or similar overnight courier), first class mail (registered or certified), telecopy or e-mail (with a copy sent by personal delivery or first class mail), in each case addressed as follows, or to such other address or addresses as may be hereafter furnished by one party to the other party in compliance with the terms hereof. Notice will be deemed given

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when received or delivered to the principal business address of the relevant party.

25.0 Miscellaneous. Seller reserves the right to change, modify, add, or delete portions of these terms and conditions from time to time without further notice. The headings contained in these terms and conditions are included for convenience and shall not affect the language included herein.

26.0 Entire Agreement. Except as provided for herein, these terms and conditions, together with the Sales Order

contain all of the terms and conditions governing the sale of the Products and may not be modified or amended by Buyer except by written agreement duly executed by the parties. Aside from the terms of any Sales Order, all prior agreements, representations, statements, negotiations and undertakings, whether oral or written, are superseded by these terms and conditions.

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Think forward

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