

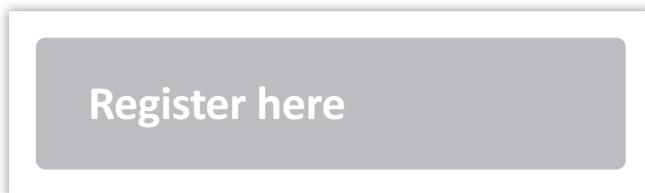
Encryption key service

In Kamstrup's encryption key service, customers can register and download encryption keys for Kamstrup meters.

Read here how you gain access to your encryption keys.

Create your personal login for “My Kamstrup”

- Go to kamstrup.com
- Select “My Kamstrup” in the upper right corner, and click the “Register here” button.



- Enter your email address in the field, and click the “Send” button.

New user?

Please enter your email address here and click “Send” to create a new user account. An activation link will be sent to the email address. Follow the link in the email to activate the account.

Email

Activate your personal login for “My Kamstrup”

- Click the activation link in the forwarded email.
- Enter your name, and select a personal password.
- Click the “Complete registration” button.

Complete registration

Enter your name (optional) and choose a password to complete your registration.

Name (Optional)

Password

Repeat password

Complete registration

Password policy

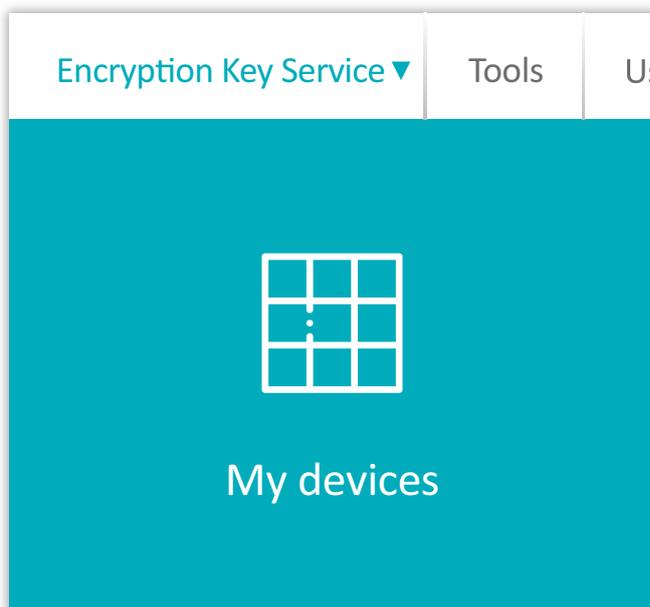
The password must contain at least 8 characters and must not contain your name or email address.

The password must contain:

- Lowercase
- Uppercase
- Numbers
- Special characters

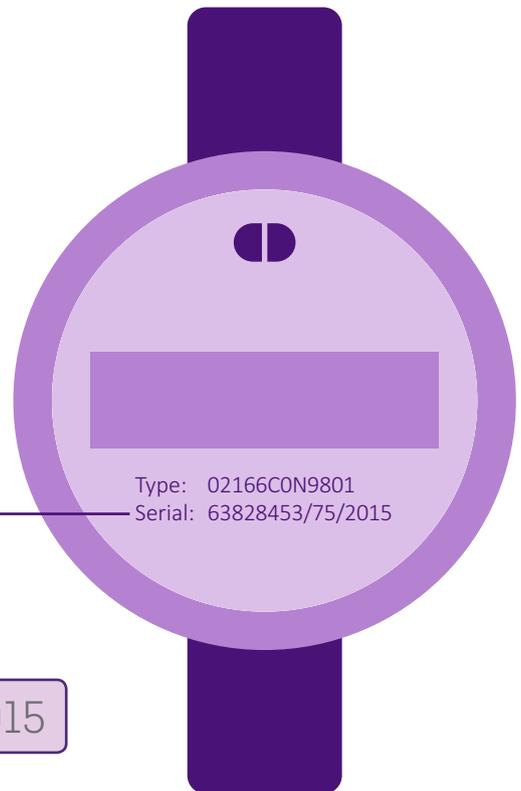
Get encryption keys

- Go to kamstrup.com, and select "My Kamstrup".
- Log in with your personal login and password.
- Go to "My devices".



Register device

- Click the “+ Register device” button.
- Enter the serial number and device code of the meter.



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The screenshot shows the 'My devices' page in a web application. The page has a teal header with the text 'My devices' and 'Number of devices in your search: 106'. Below the header, there is a '+ Register device' button. A modal form titled 'Register device' is overlaid on the page. The modal has two input fields: 'Serial number' with the value '63828453' and 'Device code' with the value '75'. Below the input fields, there is a '+ Add more' link and a 'Register device(s)' button. The background shows a table with columns for 'ORDER #', 'Search...', and 'Download file'. The table has three rows, with the first and third rows selected. The first row has '20210126' in the 'ORDER #' column. The third row has '20210126' in the 'ORDER #' column, '63001634' in the 'Serial number' column, 'MULTICAL 21' in the 'Device code' column, and 'Kamstrup Sp.Z.o.o Poland' in the 'Download file' column.

ORDER #	Search...	Download file
20210126		
20210126		
20210126	63001634	MULTICAL 21 Kamstrup Sp.Z.o.o Poland

Get encryption keys for your meters

- Select the meter(s) for which you want to get encryption keys, and click the "Download file" button.
- Enter a password to protect the contents of the file, and click the "Download" button.
- The downloaded file is now available in your Download folder on your pc.

Encryption Key Service ▾
Tools
UtiliDriver

My devices

Number of devices in your search: 106

Selected: 2

+ Register device
Remove device
Download file

	ORDER #	SERIAL #	TYPE
Search...	Search...	Search...	Search...
<input checked="" type="checkbox"/>	N/A	63001468	MULTICAL 21
<input type="checkbox"/>	N/A	63001633	MULTICAL 21
<input checked="" type="checkbox"/>	N/A	63001634	MULTICAL 21

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