

We have the service solution for your needs

– today and in the future

Whether you need support, hosting or for us to manage the operation of your meter reading system, Kamstrup has the service solution that fits you. We are always ready to answer your questions and guide you to the right choice.

You do not need to commit to long-term fixed specifications in advance – our services can always match your needs. The flexibility of our solutions makes it possible to adapt as you go along, if at one point, for example, you want us to fully operate your system for you.

Contact us to hear more about how you can benefit from a Kamstrup service solution.

	System Support Basic	System Support Network	System Hosting	System Operation
System Support within normal opening hours including a web portal with an overview of own enquiries	*	*	*	*
Software updates including training minimum once per year	*	*	*	*
Annual system check of your meter reading system's IT setup	*	*	*	*
Participation in annual user group meetings	*	*	*	*
Half-yearly network analysis including test readings and review of log files	*		[*]	[*]
List of suggestions for improvement and follow-up on the effect of changes	*		[*]	[*]
Complete management of the IT platform for your meter reading system including installation, operation, updates and maintenance of hardware and software as well as back-up, IT security and application responsibility			*	*
Monitoring your meter reading system's uptime including mending and damage control in the event of errors or outages			*	*
Meter reading including delivery of data ready for invoicing and analysis			*	
Monitoring of meter reading performance including status and error reports			*	

[*] Add-on service in relation to mobile meter reading